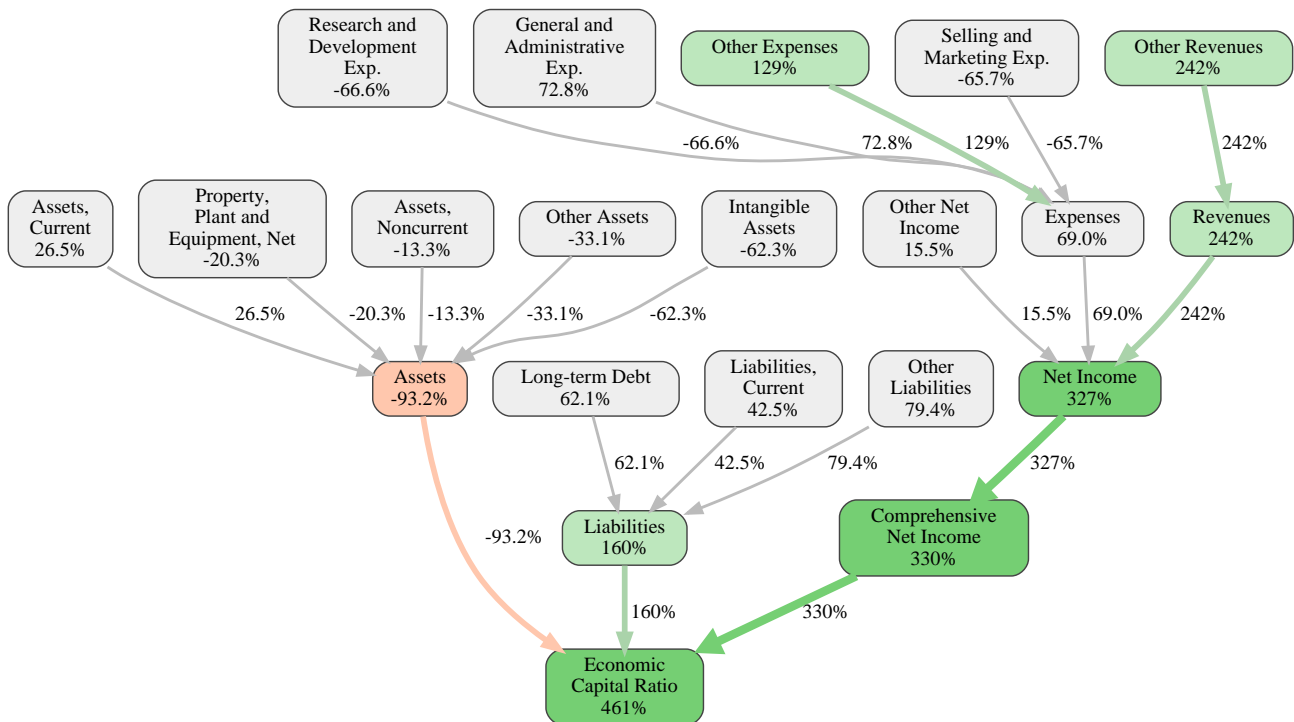




SERVICES-PREPACKAGED SOFTWARE 2020



EGAIN Corp
Rank 47 of 129





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The relative strengths and weaknesses of EGAIN Corp are analyzed with respect to the market average, including all of its competitors. We analyzed all variables having an effect on the Economic Capital Ratio.

The greatest strength of EGAIN Corp compared to the market average is the variable Net Income, increasing the Economic Capital Ratio by 327% points. The greatest weakness of EGAIN Corp is the variable Research and Development Exp., reducing the Economic Capital Ratio by 67% points.

The company's Economic Capital Ratio, given in the ranking table, is 174%, being 461% points above the market average of -287%.

Input Variable	Value in 1000 USD
Assets, Current	56,589
Assets, Noncurrent	1,383
General and Administrative Exp.	8,198
Intangible Assets	13,480
Liabilities, Current	42,694
Long-term Debt	6,753
Other Assets	1,777
Other Compr. Net Income	159
Other Expenses	22,674
Other Liabilities	0
Other Net Income	-521
Other Revenues	67,232
Property, Plant and Equipment, Net	525
Research and Development Exp.	14,369
Selling and Marketing Exp.	17,302

Output Variable	Value in 1000 USD
Liabilities	49,447
Assets	73,754
Expenses	62,543
Revenues	67,232
Stockholders Equity	24,307
Net Income	4,168
Comprehensive Net Income	4,327
Economic Capital Ratio	174%