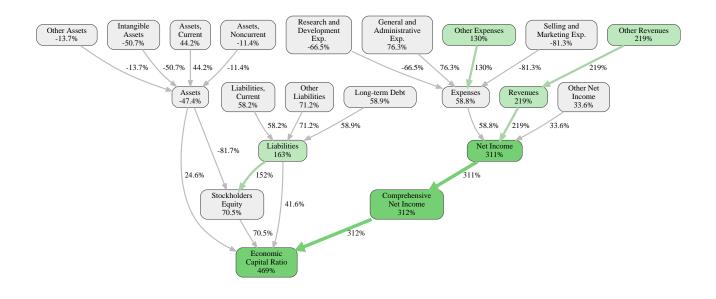


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The relative strengths and weaknesses of EGAIN Corp are analyzed with respect to the market average, including all of its competitors. We analyzed all variables having an effect on the Economic Capital Ratio.

The greatest strength of EGAIN Corp compared to the market average is the variable Net Income, increasing the Economic Capital Ratio by 311% points. The greatest weakness of EGAIN Corp is the variable Selling and Marketing Exp., reducing the Economic Capital Ratio by 81% points.

The company's Economic Capital Ratio, given in the ranking table, is 208%, being 469% points above the market average of -261%.

Input Variable	Value in 1000 USD
Assets, Current	73,520
Assets, Noncurrent	918
General and Administrative Exp.	7,981
Intangible Assets	16,174
Liabilities, Current	52,165
Long-term Debt	6,899
Other Assets	2,380
Other Compr. Net Income	-172
Other Expenses	21,859
Other Liabilities	0
Other Net Income	580
Other Revenues	72,729
Property, Plant and Equipment, Net	713
Research and Development Exp.	16,638
Selling and Marketing Exp.	19,623

Output Variable	Value in 1000 USD
Liabilities	59,064
Assets	93,705
Expenses	66,101
Revenues	72,729
Stockholders Equity	34,641
Net Income	7,208
Comprehensive Net Income	7,036
Economic Capital Ratio	208%

